## Parent Portal Acceptable Use Practices

Access to your student's grades and attendance through PowerSchool is being provided to you as another form of communication with teachers and administrators. More importantly, it is to help all of us in our efforts to support your student's education. Please read these guidelines carefully. **Do not share your username/password with your student. Settings can be modified that effect parent/teacher communications.** 

## Please read the following Acceptable Use Guidelines:

- 1. Username and passwords are to be kept confidential.
  - a. The district accepts no responsibility in the event the username and password is shared, given, stolen, or in any other way, becomes the possession of a person other than the parent/guardian.
  - b. In the event a username/password is compromised or forgotten, the parent/guardian can contact the guidance counselor to have the settings reset.
- 2. The school district does not provide technical support for your home and/or work computer system.
- 3. Users must realize that email and other communications via the Internet are not guaranteed to be private.
- 4. All parent access to PowerSchool is monitored. The Parent Access Log lists date of login, time accessed, and duration of login (in minutes).
- 5. Although all teachers enter their Interim and Marking Period grades in PowerTeacher, some teachers do not utilize the electronic grade book for their daily record keeping. If this is the case, please contact the teacher via email or a phone call to determine the progress of your student.
- 6. Please adhere to the following protocol in the order listed before contacting any teacher about concerns regarding your student's progress and/or grades:
  - a. Speak with your student.
  - b. Have your student talk to his/her teacher for clarification.
  - c. Check teacher's grading policy posted on his/her section description on the course page and/or refer to the course syllabus the teacher distributed in class. Remember, the teacher's grade book is a "snapshot in time" and not necessarily an accurate reflection of the students' overall progress or performance.
  - d. Please contact the teacher via email or phone call. Please understand the teacher is extremely interested in replying to your inquiry and allow adequate time for the teacher's response.
  - e. Parent(s)/guardian(s) may request a meeting through the Guidance Department.
  - f. After all of the above, parent(s)/guardian(s) may contact school administration by phone or by email.
- 7. Final quarter grades will be posted on the day report cards are sent home.

## Terms of Use:

- 1. I understand that the school district is providing this access as a privilege, and if it is abused, my account will be suspended and/or terminated.
- 2. I understand that the West Orange Public Schools is not liable for any damages to my personal equipment incurred when connected to the PowerSchool System.
- 3. In consideration of using the West Orange Public School District network and having access to my student's grades and attendance, I hereby release the West Orange Public School District and its officers, employees, and agents from any claims and damages from my use of the system.

Disclaimer: This system is provided only as an educational support for you and your child. The information provided by the PowerSchool Parent Portal is not an official record. For official student records contact your school. This institution does not accept any responsibility for information provided by this system and/or for any damages resulting from information provided by this system.